



As health systems continue to grow, the challenges of safely feeding patients and providing a positive hospital experience grow as well.

With the sites in your network using different systems and processes, your operation suffers and you risk being unprepared for rapid changes during emergencies and other disruptions. The inefficiencies grow exponentially with each new site that's added to your network, impacting your financial performance, patient safety, and employee productivity and satisfaction.

Drive success across your health system.

CBORD understands that food service in a large health system is complex and mission critical. You're feeding thousands of patients from hundreds of kitchens—not to mention the significant number of employees and visitors also being served.

To operate effectively at this scale, foodservice operations need to manage at the enterprise level

to maintain control over ingredients, recipes, and diet-specific menus that are used throughout your health system.

NetMenu is CBORD's cloud-based system that was built specifically for enterprise management of large, multi-site food service operations. You have a fully integrated food production, inventory management, and menu planning solution to support retail dining and patient nutrition that enables you to standardize and gain centralized control.

Strengthen Your Financial Performance

Simply put, standardization saves you money. And, with NetMenu, you don't have to sacrifice flexibility at the site level.

NetMenu lets you manage ingredients and menus centrally while enabling your sites to meet local preferences and demands. Your sites order from your standardized database of items and, working within your predetermined parameters, create recipes that will appeal to their local patrons.

Behind the scenes, NetMenu uses configured algorithms to suggest the best product for any ingredient based on availability, order guide, contract status, price, and more.

This drives volume purchasing of the same products across the enterprise, maximizing rebates, reducing SKUs, and supporting purchasing compliance.

Meal Delivery

Tray management becomes considerably more complicated with on-demand room service, where patients have the freedom to choose not only what they want to eat but when they want to eat.

Monitor the progression of a meal order from the time a ticket is printed in the kitchen until the food tray is delivered to the patient with NetMenu Tray Logistics. The solution records information at each stage of every order, allowing staff to identify any roadblocks and improve efficiency.

- Verify right tray, right patient
- Drive optimal order delivery for patients
- Track and show assembly and delivery process
- Facilitate tray loading and monitor each patient's tray

Protect Your Patients at Every Meal, Every Time

Automate and easily manage the complexities of safely feeding patients with CBORD. Whether you serve 50 or 5,000 patients with ondemand room service or a traditional tray line, you're able to easily handle multiple diet orders, meet individual nutritional requirements, and ensure patient safety and regulatory compliance for every meal you serve.

Your patients are protected no matter how they order. The same patient-specific menus are displayed whether patients use your call center, staff-assisted bedside order entry, or our mobile app for self-ordering: CBORD Patient.

By offering on-demand room service and a variety of ways to place meal orders, you're able to improve patient satisfaction, ease the burden on your call center, and reduce the demand for bedside assistance.



Address malnutrition by tracking nutritional intake with Mobile Intake. Employees use a mobile device to record intake as they collect trays. Hospitals get real-time reporting on exactly which foods are consumed and how much is wasted. This data also enables hospitals to effectively monitor and target patients at risk, so steps can be taken to improve intake to reduce length of stay and re-admittance rates.

Mobile Floor Stock

With Floor Stock Management, you can provide an ideal workflow that minimizes tasks and resolves common issues that are often encountered with this unique process.

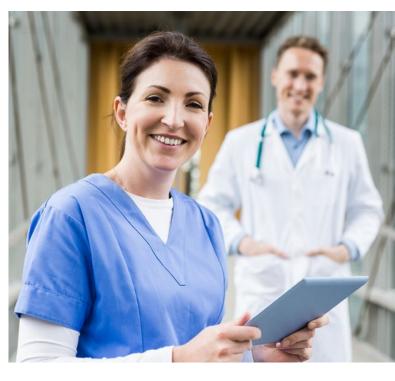
Create a master floor stock list at the health system level and share with any nursing units and at any hospital throughout your network. A single list means changes only need to be made in one place rather than 30 different templates. It also helps drive volume purchasing, giving you access to discounts and rebates that help reduce costs.

Use a convenient mobile app to streamline the workflow for ordering and stocking nursing unit pantries. Nursing can place direct orders and food service staff can record quantities stocked using any connected mobile device.

Meet nutrition needs across the continuum of care.

Does your network include long-term care locations? NetMenu Selective Dining lets your staff enter meal selections using a mobile device that displays residentspecific menus containing only allowed items.

The solution supports two types of service: tableside ordering at the time of service and advance order entry where resident menu selections are collected in advance allowing the kitchen to prepare based on an accurate forecast.



Elevate the Health System Experience

NetMenu's smart tools help you simplify workflows and provide consistency across the entire organization for a better customer, staff, and patient experience.

As a cloud-based solution, NetMenu gives your team the flexibility to perform important functions without being tied down to a desk. Staff can easily work remotely when needed, and you can use mobile devices throughout the hospital to access the system.

Employees appreciate having smart tools that help them complete tasks and serve patients efficiently. Patients appreciate the consistent, personalized service they receive across the continuum of care.

Every facility in your network is a member of your team. Reinforce that sense of community by connecting them all with one cloud-based, cohesive food and nutrition services system: NetMenu.

WHY CBORD?

Only one company has delivered smart food and nutrition software to healthcare organizations since 1975. CBORD offers centralized solutions that elevate the patient experience, improve efficiencies, and inform strategic planning. Learn more by emailing **healthcare@cbord.com**.

